

ROSMELLYN SURGERY
ALVERTON TERRACE, PENZANCE, CORNWALL, TR18 4JH
Tel: 01736 330909 Fax: 01736 361009

Minutes of the meeting of the Rosmellyn Patients' Panel
Held at Rosmellyn Surgery at 6pm on 25th October 2016

Present: Dr Susan Williams (SW) Lorna Nicholas (LN - Practice Manager)
Liz Berryman (LB) Di Hillage (DH)
Malcolm Lawrence (ML) Carol Scott (CS)
Jan Shearn (JS) Elizabeth Woodworth (EW)
Graham Woodworth (GW) Peter Levin (PL)
Patti Evans (PE – Secretary)

**ACTION
BY**

Apologies: Vicky Trewellard

Introductions: The group was welcomed by Dr Sue Williams and Lorna Nicholas, Practice Manager. Introductions were made around the table.

1. Minutes of the previous meeting.

Repeat Prescription Service Dr Williams informed those present that Rosmellyn Surgery was actually £200,000 under budget for the year on the prescriptions it has issued. Some of this saving has been achieved by swapping patients to cheaper generic drugs that serve the same purpose as the more expensive ones. It is on the cards that in the future prescriptions will not be made for over the counter medications such as Paracetamol, which can be purchased cheaper in the chemist or supermarket than it costs the NHS to buy them. Dr Power attends a regular meeting of a "prescription group" consisting of members from all the other local surgeries and keeps a close eye on cost.

Purpose of the Patient Panel. LB produced some examples of the mission statements from other surgeries that she had found online. It was recommended that all members google the subject in order to make firm suggestions as to the purpose of the group at the next meeting. Useful information can be found from the following links:

<http://www.napp.org.uk/ppgintro.html>

<http://www.millstreamsurgery.nhs.uk/ppg.aspx>

<http://www.dengiemedicalpartnership.nhs.uk/website/F81183/files/ppguide.pdf>

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GW felt that it would be useful to raise issues that stem from this group with the Penwith Locality Group to ascertain whether other surgeries were experiencing the same issues and maybe arrive at common solutions.

Hand Sanitiser signs. LN informed the members that the signs had been produced and posted up next to the sanitiser dispensers.

Living Well/Penwith Pioneer Project. The project is coming to an end. AGE UK will continue to do what they can, but their funds are limited. It is likely that some services that are presently free will become paid services.

2. St Clare Update. Planning application has now been submitted. The St Clare Steering group meet once a month and one of the Rosmellyn partners attends each meeting. The Architect has sent a picture of what it will look like. LN showed this to the members. There is to be a meeting during the week commencing 7th November to decide on the position of power point outlets and data points. SW asked all members of the group to log onto Cornwall Council's Planning system to support the planning application. The answer to the application should be received after Christmas and if favourable, ground breaking should start April – June with a year's build time. Already team building events

have been attended by Rosmellyn staff in conjunction with Alverton and Sunnyside Surgery staff. The planning application reference is PA16/08512

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Members may find this guide to how to comment on a planning application useful <http://www.cornwall.gov.uk/media/12786869/How-to-Comment-on-a-Planning-Application-Fact-Sheet.pdf>

Also this is a link to the actual planning application where you can view other comments and make comments once you are registered. <http://planning.cornwall.gov.uk/online-applications/applicationDetails.do?activeTab=neighbourComments&keyVal=ODFXFGFGKFL00>

3. **New Chairman.** Liz Berryman was proposed by GW and all members were unanimous in their support of the proposal. LB said that she would accept on a trial basis.
4. **Waiting Room 2.** LN had been to a meeting with Microtest regarding the progression to the Waiting Room 2 version and said that it was a very complicated process. Microtest are working with NHS England who still feel that patients should not have access to everything on their records. However, if patients do wish to see their records they can apply to their own GP. With the new version (2) it will be possible to make prescription requests and appointments for other people, enabling carers to request for the person they care for etc. LN said that it was an ongoing process and she would keep members up to date as and when she has new information. GW said that when logging on, the message that came up made it look as though the surgery has not migrated. LN agreed to get the message wording amended.

ACTION: LN to contact Microtest to get the message wording amended.

LN

5. Any Other Business.

Recent BBC Diabetes Programmes PE said that the two recent TV programmes aired by the BBC regarding T2 diabetes had proved depressing viewing and that the tone of the programmes had not been helpful in encouraging people with Type 2 diabetes to take responsibility for their own health. A large part of self-care for T2 is correct diet, but the information was not getting out to the public. The emphasis on sugar being the chief problem is wrong, as in fact all starchy carbohydrates raise blood sugar. SW suggested that maybe Karen Morris could produce a display for the waiting room. Also that the Cornishman and Radio Cornwall could be contacted in this regard.

Sustainability and Transformation Plan for Cornwall and the Isles of Scilly. LB drew members attention to this plan, which is attempting to address the PCT overspend. GW said that there were a lot of things going on that would impact on the plan, including the fact that £20 million need to be spent on community hospitals in the near future. He said that in addition an audit on GP's surgeries was to take place to identify what services are available and where there are gaps. It was felt that when the three surgeries were combined at St Clare it would make integration of services easier.

ACTION: GW to send a link to the Sustainability Plan to members of the PPG.

GW

Copper door handles. GW suggested that the surgery considers replacing handles to the surgery doors with copper ones as copper kills germs and it would be helpful to prevent spread of diseases.

Flu Clinics. JS requested that consideration be given to having at least one flu clinic that was not on a Saturday as not everyone has Saturdays off work. She suggested that the surgery at Sainsburys might be suitable, given the free parking. LN said she would mention it to Anna who was the nurse in charge of Flu clinic arrangements.

ACTION: LN to speak to Anna regarding alternative days for Flu clinics.

LN

Therapy services. CS asked if there would be therapy services offered when the new surgery at St Clare is open. SW said that there would certainly be plenty of room for such services there.

The next meeting will take place at the Rosmellyn Surgery on January 10th at 6pm. All members should submit agenda items to LN by 4th January latest. The Agenda will be distributed by the end of that week.