

ROSMELLYN SURGERY
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Minutes of the meeting of the Rosmellyn Patients' Panel
Held at the Beachfield Hotel at 5.30 pm on 1st March 2016

Present: Jeremy Betteridge (JB) Chair Patti Evans (PE) Secretary
Jayne Hocking (JH) Carol Scott (CS)
Elizabeth Woodworth (EW) Graham Woodworth (GW)

ACTION

Apologies: Di Hillage, Georgina Roberts, Jan Shearn

1. **Welcome and introductions.** JB welcomed the Carol Scott as a new member Introductions were made all round.
2. **Minutes of the previous meeting.** These were agreed as a true and accurate record.
3. **FFT review.** Results have been mostly good – between 95 and 100% of responses being positive with good comments. Any bad comments have been regarding the triage system. However the members of the PPG felt that it was a good system. JB said that he would be attending a meeting the following day with Trescobeas Surgery, Falmouth to discuss various improvements to the system which might be possible.

As far as the questionnaire is concerned it can be adapted for the future to add further questions to address various issues.

4. **Facebook Page Update.** Vicky Lidiard had emailed JB with the type of content that would improve the page, however so far nothing had been changed on the site. GW felt that it would be better to take it down if it couldn't be updated and other members agreed. Vicky Lidiard had pointed out that Facebook was no longer a young persons' medium and had suggested some others which would reach younger persons. Karen holds one session a week at Brook, these address sexual health for young people. GW wondered if approaching the local schools would be an avenue to be pursued but JB said the schools tended to hold the surgeries at arm's length. However, Stennack surgery have liaison with schools so this may be a back door into that medium.
5. **Access to Records.** It is hoped that access to records will go live on 3rd March via the "Waiting room" so that people can see their own medical records. JB said he was unsure how much detail there will be available. GW offered to be a guinea pig and help whoever was setting up the system.
6. **St Clare update** The project is still going ahead. The surgeries are looking at putting in formal planning permissions at the end of this month. Matters have been held up by English Heritage who are insisting on a full architectural survey on York house which is listed, and in addition the building adjacent to it, the old swimming pool and a sunken garden. Cornwall Council have suggested the purchasers fund such a survey. Another factor delaying the start has been the Council's insistence on the site not being tied in with the housing part of the building.
7. **CQC inspection.** Rosmellyn has been assessed as "Good" across the board; there was no criticism of any part of the services offered by Rosmellyn so overall

GW

those concerned are pleased.

8. **Staffing issues.** Dr Ben Penfold who trained at Bodriggy has joined the surgery. He will be doing 2.5 days per week, whilst Dr Huw Marshall has gone from four to two sessions a week.
9. **Penwith Integrated Care Forum.** GW is starting back in paid employment. He told members present that the PIC forum do not accommodate people who work which would preclude his continuing as the Rosmellyn representative on this platform. However he might be able to do it as his employers may accommodate time for volunteering. The next meeting of the forum is to be a workshop regarding the locality plan, which has been sent out for review anyway, so he queried the value of attending the next meeting. He reported that the sale of Poltair was going through and unusually the money will be retained in Cornwall.

JB reported that he had attended a conference on Friday looking at health commissioning in Cornwall and already it will be 58 million in debt by the end of next financial year. Things are difficult because the CEO of the CCG in Cornwall is suspended and the deputy is still very new. The money previously allocated for care in the community is not there any more which is causing bed blocking at the hospitals.

JB further told the members present that surgery staff worked very hard at saving costs of £250,000 on the prescription budget at Rosmellyn and a further £50 – 60,000 was being saved by doing things in house and not sending people to secondary care, nevertheless £5,000 per annum was being withdrawn from surgery funding.

The next meeting will take place on Tuesday 5th July at 1730 in the Beachfield Hotel.